



SURVEY EVALUATION OF LOCAL STAKEHOLDERS







SURVEY EVALUATION OF LOCAL STAKEHOLDERS (BURGAS, YAMLOL AND HASKOVO REGION) "Attitudes towards tourism"

Regional structure of repondents (24 respondents)



The survey results are as follows:

1.QUESTION TITLE: Do you like having tourists visit your community? (24 responses)



2.QUESTION TITLE: Would you say that tourists are friendly or unfriendly towards the local people? (24responses)







3.QUESTION TİTLE: Are there places in this community which should be off limits to tourists? (24 responses)



4.QUESTION TITLE: If "Yes," please mention these places: (9 responses)

- Madara Horseman, Basilica of Preslav
- Centuries old trees in Strandzha; Local Ritual Places
- Deultum Debelt National archaeological reserve; Ethnographic House in Sredets; Bozhura tourist center Visitor center with crafts workshops
- Beaches North and South Beach of Primorsko; the Thracian sanctuary Beglik tash; The Lion Head
- Archaeological monuments; cultural monuments; visit to St. Anastasia Island
- All immovable cultural objects of National significance:
 - Thracian tomb at the village of Mezek;
 - Medieval fortress Bukelon near Matochina village; Medieval Byzantine fortress near the village of Mezek;
 - Rock churches near Mihalich and Matochina villages;
 - The bridge of Mustafa Pasha in Svilengrad (1529);
 - All churches and monuments of culture
- The beach (landed by the owners)
- The Virgin Mary Monument and the Bell Tower; Uzundzhovo church; Zoo park "Kenana"
- Beaches; coastal areas; parks







5.QUESTION TITLE: Have you noticed any changes in your community as a result of tourist visits here? (24 responses)



6.QUESTION TITLE: If "Yes," how do you regard those changes? (22 responses)



7.QUESTION TITLE: What is the general reaction of this community towards tourists visiting this area? (24 responses)





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8.QUESTION TITLE: List the 3 most important places to be visited by tourists in Bulgaria (23 responses, 76 options, 36 sites)

The most popular tourist destinations in Bulgaria:

- 1. National Archeological Reserve "Kabile" (13)
- 2. Saint Anastasia Island (7)
- 3. Ancient Nessebar (5)
- 4. Aleksandrovska tomb, Haskovo district (4)
- 5. Aquae Calidae Burgas (3)
- 6. Protected Area "Poda" Burgas (3)
- 7. Monument of the Virgin Mary in Haskovo (3)
- 8. Bezistena Yambol (2)
- 9. Festival of Sand Sculptures Burgas (2)
- 10. National Archaeological Reserve "Deultum Debelt" (2)
- 11. The Sea Garden Burgas (2)
- 12. The town of Bourgas (2)
- 13. Burgas lakes, Atanasovsko lake (2)
- 14. The Thracian domed tomb in the village of Mezek (2)
- 15. The old town of Sozopol (2)
- 16. Nature park "Strandzha" (2)
- 17. The Medieval monastery near the village of Voden, Bolyarovo municipality
 - 18. Rock complex "The Deaf Stones"
 - 19. The Thracian Sanctuary of Begliktash



20. Cape Emine

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- 21. The mouth of Veleka River, Sinemorets
- 22. Church of Sts. Cyril and Methodius ", Burgas
- 23. Monastery "Nativity of Holy Mother of God" near the village of Kabile
- 24. Art Gallery "George Papazov" Yambol
- 25. Church of Sts. Cyril and Methodius village of Kosti
- 26. Church of the Assumption of Virgin Mary Tsarevo
- 27. Church of St. Pantaleimon Brodilovo village
- 28. Church of Sts. Constantine and Helena Bulgari village
- 29. The Museum of Fire-dancing in the village of Bulgari
- 30. The town of Ivailovgrad
- 31. Eastern Rhodopes Nature Protection Center Madzharovo
- 32. Megalithic monuments in Strandzha and Sakar Mountains
- 33. Ethnographic complex "Stara Akbunarska kashta"- General Inzovo village, Tundzha Municipality
- 34. Bakadzhik Yambol
- 35. The town of Yambol
- 36. Perperikon

9.QUESTION TITLE: List the 3 most important places to be visited by tourists in Turkey -especially Kırklareli - Edirne? (18 responses, 61 options, 21 sites)

The most popular tourist destinations in Kirklareli- Edirne:

- 1. The Selimiye Mosque, Edirne (13)
- 2. Churches "St. Constantine and Elena "and" St. George "in Edirne (11)
- 3. "The Museum of Health" Edirne (6)
- 4. Archaeological Museum Edirne (4)
- 5. The rock monastery of St. Nicholas in the village of Kayakoy (4)
- 6. The Edirne Palace, the Edirne fortress (3)
- 7. Dupnitsa Cave, Kirklareli (3)
- 8. Kirklareli Archaeological Museum (2)
- 9. The old Turkish bath in Kirklareli (2)
- 10. Wetlands İgneada liman (2)
- 11. The mosque in Lyuleburgaz
- 12. Local sweet products baklava, kadeif, lukum;
- 13. Macedonian Tower, Edirne



15. Local restaurants - grill

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- 16. The town of Edirne
- 17. The high school of Dr. Peter Beron
- 18. Old architectural buildings houses
- 19. Megalithic monuments around Kirklareli
- 20. The Maritsa Delta (Meric)
- 21. Cape İgneada

10.QUESTION TITLE: Describe the route which you'd like to visit in Bulgaria-Turkey Cross border destination: (18 responses).

Cross border destination routes recommendation:

- Yambol Kirklareli Edirne
- The Old Town of Nessebar The Old Town of Sozopol The Medieval Monastery near the village of Voden, Bolyarovo Municipality - Edirne Archeological Museum - Churches of Sts. Konstantin and Helena and St. George - Eski Mosque, Edirne - Macedonian Tower, Edirne - Selimiye Mosque, Edirne
- Sightseeing ecotour route: St. Anastasia Island Burgas Lakes Strandzha Nature Park sites in Strandzha Mountain (Turkish part)
 Cultural sightseeing route: Aquae Calidaee – Deultum - Kabile - Selimive Mosque - Eski Mosque -

Cultural sightseeing route: Aquae Calidaee – Deultum - Kabile - Selimiye Mosque - Eski Mosque - Churches "St. George" and "Sts. Konstantin and Helena"

- Archaeological Museum, Burgas Thracian Dome Tomb Mezek Archaeological Reserve "Kabile" Selimiye Mosque in Edirne
- Bulgaria Istanbul Ankara
- Nessebar National Archaeological Reserve "Deultum" Brashlyan Kirklareli Museum, Kayköy -Edirne
- Nessebar Burgas Sozopol Tsarevo Kirklareli Edirne
- Mezek Elhovo Sredets / Debelt Burgas Malko Tarnovo Kirklareli Kaiköy Vise Edirne
- Burgas Strandzha (through Malko Tarnovo) Igneada
- Haskovo Museum Center of Thracian Art in the Eastern Rhodopes Thracian burial complex "Deaf Stones" in the municipality of Lyubimets - Mezek village: Thracian domed tomb and Medieval Byzantine fortress - Villa Armira in Ivaylovgrad - "Silk Museum" in Soflou (Greece) - Edirne.
- Cape Emine Antique City of Kabile Alexandrovo Tomb Megalithic Monuments around Kirklareli Selimiye Mosque and "Palace of the Empire" in Edirne



 Day 1: Monument of Virgin Mary and Bell Tower in Haskovo - Aleksanrovo Tomb- Uzundzhovo Church - Haskovo; Day 2: Svilengrad - village Mezek -

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Fortress Neutzikon - Ivaylovgrad "Villa Armira" - Edirne - Fatih Bridge - The Tower of Justice; Day 3: Edirne Market - Church "St. George", Edirne Mosque "Selimiye"

- Tundzha Municipality Edirne Kirklareli Luleburgas
- Yambol Malko Tarnovo Istanbul Edirne Yambol
- Vise Igneada Kayakoy Edirne Kirklareli
- Bourgas Yambol Ivaylovgrad Edirne Kirklareli Malko Tarnovo
- Burgas Kabile Haskovo Edirne Lozengrad Dereköy Malko Tarnovo
- Madjarovo Ivaylovgrad Edirne Cape Igneada Kirklareli Brashlyan Burgas

11.QUESTION TITLE: How many days will you spend to travel in Bulgaria-Turkey Cross border destination? (24 responses, 26 options)



12.QUESTION TITLE: Where do you prefer to stay? (24 responses, 25 options)







13.QUESTION TITLE: What type of organization do you prefer? (24 responses, 31 options)



14.QUESTION TITLE: Which type of transport do you prefer? (25 responses)





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15.QUESTION TITLE: List difficulties/obstacle in order to visit Bulgaria-Turkey Cross border destination: (14 responses, 11 options)

Common answers:

- Delays (queues) at the border (3)
- There are no difficulties and obstacles (3)
- Poor infrastructure at some places, especially roads (2)
- Political situation (2)
- Uncertainty in the internal political situation
- Insufficient information about accommodation facilities
- lack of instructions in English
- Political tensions in Turkey
- Financial and administrative difficulties
- Threats of terrorist attacks in the Republic of Turkey
- Possible presence of refugees

SURVEY EVALUATION OF LOCAL TOURIST (EDİRNE) "Attitudes towards tourism"

the survey results are as follows:

1.QUESTION TITLE: Do you like having tourists visit your community? (25 responses)



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2.QUESTION TITLE: Would you say that tourists are friendly or unfriendly towards the local people? (25 responses)



- Grand Sinagog
- Kaleici district
- Malls

5.QUESTION TITLE: Have you noticed any changes in your community as a result of tourist visits here? (25 responses)



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7.QUESTION TITLE: What is the general reaction of this community towards tourists visiting this area? (25 responses)



8.QUESTION TITLE: List to be visited by tourists in

1. Surveyor

- Burgas: nessebar
- Haskovo: mineralni bani and panaromic city tour
- Yambol: panaromic city tour

2. Surveyor:

Bansko ski tours

3. surveyor:

- Clock tower
- Sea garden

4.surveyor:

• Svilengrad

5.surveyor:

Burgas Restaurants

6. surveyor:

- Perperikon
- Rila lakes

7.surveyor:

- Casinos
- Markets

8. surveyor:

- Sofia Alexander Nevsky Cathedral
- Vitosha Street

9. surveyor:

Casino

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the 3 most important places Bulgaria (11 responses)

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- Markets
- Restaurants

10. surveyor:

- Haskovo bazaar
- Casino
- Sunny beach

11. surveyor:

- Varna The Aquarium and the Black Sea Museum
- Aleksandr Nevski Katedrali •

9.QUESTION TITLE: List the 3 most important places to be visited by tourists in Turkey -especially **Edirne?** (22 responses)

- **Common answers:**
 - Malls (15) •
 - Bazaars (4) •
 - "Selimiye mosque" (12) •
 - Complex of Sultan Bayezid II Health Museum (6) •
 - Saraclar Street (8) •
 - Karaağaç district (2) •
 - Kirkpinar -Sarayici (1) ٠
 - Sükrü pasha- Balkan War Museum (1) •
 - Dupnisa cave (2) •

10.QUESTION TITLE: Describe the route which you'd like to visit in Bulgaria-Turkey Cross border destination: (16 responses).

Cross border destination routes:

- Edirne -Burgas -Varna •
- Edirne- Kırklareli- Yambol-Varna •
- Edirne- Kırklareli- Yambol- Haskovo- Burgas •
- Pamporovo- Sofia •
- Haskovo, Plovdiv, Sofia
- İstanbul-Kırklareli- Burgas-Varna- Sofya-İstanbul •
- Edirne- Burgas-Aytos-Varna •
- Turkey Burgas •
 - İstanbul- Edirne- Plovdiv- Burgaz- Varna-Sofia



Kırklareli -Sofia •

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- Edirne-Varna
- Plovdiv-Yambol-Haskovo-Kırklareli-Edirne
- Kırklareli- Edirne-Yambol-Burgas-Haskovo
- Yambol-Burgas- Turkey
- Burgas-Turkey
- Turkey-Haskovo

11.QUESTION TITLE: How many days will you spend to travel in Bulgaria-Turkey Cross border destination? (25 responses)



14.QUESTION TITLE: Which type of transport do you prefer? (25 responses)



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- officers and police officers at the border
- border crossing density
- slowdown strike
- custom gate
- prices
- languages- interlingual error
- exchange rate differentials
- expensive touristic product
- intolerant behavior

SURVEY EVALUATION OF LOCAL TOURIST (KIRKLARELİ) "Attitudes towards tourism"

the survey results are as follows:

1.QUESTION TITLE: Do you like having tourists visit your community? (28 responses)



2.QUESTION TITLE: Would you say that tourists are friendly or unfriendly towards the local people? (28 responses)



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4.QUESTION TITLE: If "Yes," please mention these places: (3 responses)

- Dupnisa cave •
- Aşağı Pınar Tumulus
- Kanligeçit Tumulus

5.QUESTION TITLE: Have you noticed any changes in your community as a result of tourist visits here? (28 responses)



community towards tourists visiting this area? (25 responses)

8.QUESTION TITLE: List the 3 most important places to be visited by tourists in Bulgaria (13

responses)

The most popular tourist destinations in Bulgaria:

- 1. Tundza
- 2. Burgas City Center
- 3. Sea Garden
- 4. Nessebar
- 5. Ethnography Museum
- 6. Museum of Battle Glory



- 7. Sunny Beach
- 8. Salt Lake

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- 9. Haskovo Spa Centers
- 10. Lake Burgas

9.QUESTION TITLE: List the 3 most important places to be visited by tourists in Turkey -especially Kırklareli - Edirne? (24 responses)

The most popular tourist destinations in Kirklareli- Edirne:

- 1. Selimiye Mosque
- 2. Dupnisa Cave
- 3. Bazaars
- 4. Complex of Sultan Bayezid İi Health Museum
- 5. Karaagac
- 6. Kiyikoy Longos
- 7. İgneada
- 8. Kirklareli City Centre Yayla and İstasyon Street
- 9. Sveti Konstantin-Elena church
- 10. Meric River

10.QUESTION TITLE: Describe the route which you'd like to visit in Bulgaria-Turkey Cross border destination: (18 responses).

Cross border destination routes recommendation:

- Kirklareli-Burgas (2)
- Kirklareli- Burgas-Varna- Sofia
- Kirklareli- Haskovo
- Kirklareli-Edirne-Kapıkule-Sivelengrad-Sofya-Burgas
- Burgas-Varna-Sofia
- Kirklareli-Haskovo
- Edirne- Bulgaristan Kırklareli
- Kirklareli-Edirne-Yambol-Burgas-Haskovo
- Yambol-Plovdiv
- Kirklareli-Plovdiv-Burgas
- All Cities
- Kirklareli- Burgas-Yambol
- Burgas Sunny Beach
- Kirklareli Yambol Burgas- Edirne
- Harmanli Stara Zagora-Yambol Burgas
- Kirklareli -Burgas
 - Kırklareli- Burgas-Yambol- Haskovo- Edirne







11.QUESTION TITLE: How many days will you spend to travel in Bulgaria-Turkey Cross border destination? (28 responses)



12.QUESTION TITLE: Where do you prefer to stay? (28 responses)



13.QUESTION TITLE: What type of organization do you prefer? (28 responses)

14.QUESTION TITLE: Which type of transport do you prefer? (25 responses)





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15.QUESTION TITLE: List difficulties/obstacle in order to visit Bulgaria-Turkey Cross border destination: (14 responses)

Age	Percentile	Number of people
Less than 24	%44	11
Between 24-39	%32	8
Between 40-55	%20	5
Over 55	%4	1

Common answers:

- inadequate highways lack of road sign boards
- visa problems
- english language knowledge
- border gate density
- lack of directional signs for tourists
- alphabet difference
- can not find turkish brochure lack of tourism information office
- exchange rate differences
- lack of guidance
- it can be more tolerant of tourists.

SURVEY EVALUATION OF *TOURISM STAKEHOLDERS* (EDIRNE)

the survey results are as follows:

QUESTION TITLE: Age

In this survey, age information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Gender

Gender	Percentile	Number of people
Female	%60	15
Male	%40	10

In this survey, gender information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Nationality



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Nationality	Percentile	Number of people
T.C (Edirne)	%88	22
BG	%0	0
Other	%12	3

In this survey, nationality information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Status

Status	Percentile	Number of people
Student	%48	15
Worker	%32	8
Retired personel	%8	2
Other	%12	3

In this survey, status information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Purpose of Travel (Do you use to travel for?)

Purpose of Travel	Percentile	Number of people
Leisure activity	%56	14
Business	%20	5
Meeting friends and relatives	0	0
Other	%24	6

QUESTION TITLE: Have you ever visited Bulgaria?

Visit information	Percentile	Number of people
Yes	%48	12
No	%52	13

QUESTION TITLE: Do you think that a tour combining well-knnown and less- known European cities could be interesting?

Tour combination	Percentile	Number of people
Yes	%92	23
No	%8	2









QUESTION TITLE: What are: your main interests in selecting a destination?

QUESTION TITLE: What are the most challenging problems that you face when choosing a destination?

Problems	Percentile	Number of people
Quality of services	%16	4
Reliability	%32	8
Language difficulties	%12	3
Price	%32	8
Other	%8	2

QUESTION TITLE: Which mode of transportation do you prefer?

Prefer	Percentile	Number of people
Bicycle	0	0
Bus	%20	5
Car	%20	5
Caravan	0	0
Motorbike	0	0
Plane	%24	6
Train	0	0
Combination	%36	9
Other	0	0



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QUESTION TITLE: Do you prefer to use tourist guide service or tour independently?

Visit information	Percentile	Number of people
Tourist guide	%50	12
Independent	%50	12

What do you think are the strengths Bulgaria and Turkey could exploit to attract more tourist? (there are 17 responses)

1. common geography common culture

2. to have an Ottoman cultural

3. natural and cultural beauties for Turkey.

4. History, cultures, religious buildings, architects etc.

5. If there is a fast train between the two countries, daily tours will increase.

Incentives, promotions.

Entrance and exit of university students should be facilitated. In particular, tourism students should be kept on the frontline at these incentives and included in tour organizations. A bicycle route can be made between the two regions and the transportation of the students between the two countries can be facilitated by bicycle.

6. The introduction of countries should be on their general culture. It is important to restore the damaged works. Country identification is important. Promotions can be done by way of guidance, by advertising, television promotions.

7. Our cultural and historical heritage.

8. Nature is a great advantage for both countries. Unemployment rates are high in both countries. The service quality can be increased by increasing the number of staff.

9. Nature, local cuisine, various tourism activities and climate.

10. Beach, sea, night life

11. strong historical ties. Sea Sand Sun potentials.

12. Turkey has a dense population to be able to work the service sector. Bulgaria's tourism development is just beginning, This means that you have the chance to act more plannedly.

13. have the same common history (ottoman empire).

14. the two countries are still not fully explored by European tourists.

tourist attractions

service qualities

suitable tourist products / services

historical places

ecotourism areas

common bicycle rovers

15. Bulgaria is an EU member and there is no visa problem for european tourists

Turkey: abundance of natural and historical beauties

16. they can provide their promotion together because of the common side (kitchens, places left from the ottoman).



17. holiday villages historical places

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old trak culture the remains of the ottoman empire

RESULTS:

- Half of Edirne's tourism stakeholders have not seen Bulgaria.
- the majority of participants are under 24 years of age.
- The most of the participants are women.
- The most of the participants are students.
- The most of the participants travel as leisure activities.
- The most of participants agree that; a tour combining well-knnown and less- known European cities could be interesting.
- The most of the participants prefer cultural trips. And then restful travels comes.
- The most difficult challenges that participants face when choosing a destination are; quality of service and price.
- The most preferred transport channel for participants is "combination"
- The participants choose both tour guide and individuality.

Participants who shared their informations:

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SURVEY EVALUATION OF *TOURISM STAKEHOLDERS* (KIRKLARELİ)

the survey results are as follows: QUESTION TITLE: Age

Age	Percentile	Number of people
Less than 24	%20	5
Between 24-39	%56	14
Between 40-55	%20	5
Over 55	%4	1

In this survey, age information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Gender

Gender	Percentile	Number of people
Female	%60	15
Male	%40	10

In this survey, gender information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Nationality

Nationality	Percentile	Number of people
T.C (Kirklareli)	%95,8	23
BG	%4,2	1
Other	%0	0

In this survey, nationality information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Status

Status	Percentile	Number of people
Student	%4	1
Worker	%92	23
Retired personel	%8	0
Other	%4	1

In this survey, status information of the tourism stakeholders is as shown in the table.

QUESTION TITLE: Purpose of Travel (Do you use to travel for?)



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Purpose of Travel	Percentile	Number of people
Leisure activity	%72	18
Business	%8	2
Meeting friends and relatives	%12	3
Business and relatives	%4	1
Other	%4	1

QUESTION TITLE: Have you ever visited Bulgaria?

Visit information	Percentile	Number of people
yes	%48	12
no	%52	13

QUESTION TITLE: Do you think that a tour combining well-knnown and less- known European cities could be interesting?

Tour combination	Percentile	Number of people
yes	%76	19
No	%16	4
undecisive	%68	2

QUESTION TITLE: What are: your main interests in selecting a destination?





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QUESTION TITLE: What are the most challenging problems that you face when choosing a destination?

Problems	Percentile	Number of people
Quality of services	%20	5
Reliability	%28	7
Language difficulties	%28	7
Price	%12	3
Other	%12	3

QUESTION TITLE: Which mode of transportation do you prefer?

Prefer	Percentile	Number of people
Bicycle	0	0
Bus	%16	4
Car	%52	13
Caravan	0	0
Motorbike	0	0
Plane	%20	5
Train	0	0
Combination	%12	3
Other	0	0

QUESTION TITLE: Do you prefer to use tourist guide service or tour independently?

Visit information	Percentile	Number of people
Tourist guide	%50	12
İndependent	%50	12

What do you think are the strenths Bulgaria and Turkey could exploit to attract more tourist?

Turkey's geographic proximity with Bulgaria is an important advantage. Turkey, a large part of the portion of his trade with European countries transported by road are carried out in Bulgaria.

Bulgaria is also the geographical center of the Balkans. Istanbul, Kocaeli and Turkey are also very close to production centers such as Istanbul. The two countries have common historical and cultural backgrounds. Bulgaria's membership in the EU is an important advantage. Due to the Customs Union, industrial products are exempted from customs duty in bilateral trade, preferential tax rates are applied for agricultural products. The technical regulations of the two countries are harmonious. The quality-price ratio of Turkish products is to enhance the competitiveness of the Bulgarian market.



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Other advantages of Bulgarian ad Turkey long coastline suitable holiday deals gastronomic cultures Istiranca Mountains

RESULTS:

- Half of Kirklareli's tourism stakeholders have not seen Bulgaria.
- the majority of participants are 25-39 age.
- The most of the participants are men.
- The most of the participants are workers.
- The most of the participants travel as leisure activities.
- The most of participants agree that; a tour combining well-knnown and less- known European cities could be interesting.
- The most of the participants prefer cultural trips. And then nature travels comes.
- The most difficult challenges that participants face when choosing a destination are; language difficulties and reliability.
- The most preferred transport channel for participants is "car"
- The participants choose both tour guide and individuality.

Participants who shared their information: kirkbelkulturvesosyalisler@gmail.com kirkbelkulturvesosyalisler@gmail.com Sarper Ercan fikretmacit@yahoo.com erdincnisikli@nisikli.com.tr hilmiar@windowslive.com ciftci firat@hotmail.com ilkekaya33@hotmail.com valcin.meltem@hotmail.com avsegulkutluk@gmail.com anadrielnilufer@vahoo.com ibrahimmgokcen@gmail.com caglaa48@gmail.com 05447393434 sulee dmrkn@hotmail.com kaplan.ugurlu@hotmail.com serkanturkmen27@gmail.com zeynep.arca@gmail.com

